

PATIENT PLUS

Terms of Use & Privacy Policy

Last updated: 14/04/2026

Thank you for your interest in downloading one of our applications, MyCopeDiary, Connect360, and/or MS Care. Before proceeding, please read the following information regarding the use of the applications and the handling of your data.

Patient Plus (116 Kifisias Ave & Davaki 1, Athens 115 26, Greece) is responsible for the content and operation of the above applications.

Patient Plus fully complies with applicable data protection laws, including the General Data Protection Regulation (EU) 2016/679 and applicable national legislation, and implements appropriate technical and organizational measures to protect personal data.

Data Collection and Processing

Upon installation, certain technical information may be transmitted to the application store used (e.g., Google Play or App Store), such as:

- country
- operating system version
- system language
- device type
- application version
- download timestamp

The applications are intended for personal use only and are not recommended for use by more than one individual.

Data processing related to the operation of the applications is carried out by Patient Plus, which is solely responsible for user registration on the Vida24 monitoring platform, provided through VIDAVO S.A.

Any personal data collected is used solely for the operation of the applications and is not shared with third parties, unless required by applicable law.

Data Retention and Deletion

Data is retained only for as long as necessary for the operation of each application or for as long as the user participates in the respective program.

Users may request deletion of their data at any time.

Upon deletion or uninstallation of the application, data is deleted or anonymized and cannot be recovered, unless otherwise required by law.

User Rights

Users have the right to:

- access their personal data
- request correction
- request deletion
- restrict processing

Users may request a copy of their data, where technically feasible, by contacting Patient Plus.

Data Security

Patient Plus implements appropriate technical and organizational measures to protect data against unauthorized access, loss, or alteration.

Updates

The Terms of Use and Privacy Policy may be updated from time to time, with the latest version always available.

Contact

For further information: info@patientplus.gr